



CHC43015 Certificate IV in Ageing Support

QUALIFICATION REQUIREMENTS:

Completion of **18 units** of competence is required for this qualification.

A **total of 15 units** must be completed from the Core Units of Competence.

A **total of 3 units** must be selected from the Elective Units of Competence.

	CORE UNITS OF COMPETENCE	
	(15 of units)	
CHCADV001	Facilitate the interests and rights of clients	
	This unit describes the skills and knowledge required to assist	_
	clients to identify their rights, voice their needs and concerns and	
	realise their interests, rights and needs.	
	This unit applies to workers of all levels in a range of health or	
	community services settings who provide services using a human	
	rights based approach and have direct interaction with clients.	
CHCAGE001	Facilitate the empowerment of older people	
	This unit describes the skills and knowledge required to respond to	_
	the goals and aspirations of older people and provide support	
	services in a manner that focuses on improving health outcomes	
	and quality of life, using a person-centred approach.	
	This unit applies to support workers in residential or community	
	contexts.	
CHCAGE003	Coordinate services for older people	
	This unit describes the skills and knowledge to provide services to	
	an older person. It involves following and contributing to an	
	established individual plan.	
	This unit applies to workers in a residential or community context,	
	or those in personal care or support services that work with older	
	people. Work performed requires some discretion and judgement	
	and is carried out under regular direct or indirect supervision.	
CHCAGE004	Implement interventions with older people at risk	
	This unit describes the skills and knowledge required to work in	_
	partnership with older people and their carers to implement	
	interventions in the context of an individualised plan to reduce	
	risk.	
	This unit applies to support workers in a residential or community	
	context. Work performed requires a range of well developed skills	
	where some discretion and judgement is required. Workers will	
	take responsibility for their own outputs under direct or indirect	
	supervision.	





CHCAGE005	Provide support to people living with dementia	
	This unit describes the skills and knowledge required to provide	_
	person-centred care and support to people living with dementia. It	
	involves following and contributing to an established individual	
	plan.	
	This unit applies to workers in a residential or community context,	
	including family homes. Work performed requires some discretion	
	and judgement and may be carried out under regular direct or	
	indirect supervision.	
CHCCCS006	Facilitate individual service planning and delivery	
	This unit describes the skills and knowledge required to contribute	
	to the development, implementation and review of individualised	
	support.	
	This unit applies to workers in a range of community services and	
	service delivery contexts. Work will involve collaborating with the	
	person requiring support and other people involved in the support	
	network. Service needs may be complex or multiple.	
CUCCCCO11	, , , , , , , , , , , , , , , , , , , ,	
CHCCCS011	Meet personal support needs This unit describes the skills and knowledge required to determine	
	This unit describes the skills and knowledge required to determine	
	and respond to an individual's physical personal support needs and	
	to support activities of daily living.	
	This unit applies to workers who provide support to people	
	according to an established individualised plan in any community	
	services context. Work performed requires some discretion and	
	judgement and may be carried out under regular direct or indirect	
	supervision.	
CHCCCS023	Support independence and wellbeing	
	This unit describes the skills and knowledge required to provide	
	individualised services in ways that support independence, as well	
	as, physical and emotional wellbeing.	
	This unit applies to workers in a range of community services	
	contexts who provide frontline support services within the context	
	of an established individualised plan.	
CHCCCS025	Support relationships with carers and families	
	This unit describes the skills and knowledge required to work	
	positively with the carers and families of people using the service	
	based on an understanding of their support needs.	
	This unit applies to workers across a range of community services	
	contexts.	
CHCDIV001	Work with diverse people	
	This unit describes the skills and knowledge required to work	
	respectfully with people from diverse social and cultural groups and	
	situations, including Aboriginal and/or Torres Strait Islander people.	
	This unit applies to all workers.	
CHCLEG003	Manage legal and ethical compliance	
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	This unit describes the skills and knowledge required to research	
	information about compliance and ethical practice responsibilities,	_
	and then develop and monitor policies and procedures to meet	
	those responsibilities.	
	This unit applies to people working in roles with managerial	
	responsibility for legal and ethical compliance in small to medium	
	sized organisations. There may or may not be a team of workers	
	involved.	





CHCPAL001	Deliver care services using a palliative approach	
	This unit describes the skills and knowledge required to care for	_
	people with life-threatening or life-limiting illness and/or normal	
	ageing process within a palliative approach.	
	This unit applies to workers in a residential or community context.	
	Work performed requires some discretion and judgement and is	
	carried out under regular direct or indirect supervision.	
CHCPRP001	Develop and maintain networks and collaborative partnerships	
	This unit describes the skills and knowledge required to identify	_
	networking and collaboration needs and develop formal and	
	informal partnerships to enhance service delivery and improve	
	professional practice.	
	This unit applies to work in all industry sectors, and to individuals	
	who take pro-active responsibility for improving collaboration	
	between workers and organisations.	
HLTAAP001	Recognise healthy body systems	
	This unit describes the skills and knowledge required to work with	
	basic information about the human body and to recognise and	
	promote ways to maintain healthy functioning of the body.	
	This unit applies to any worker who needs to use and interpret	
	information that includes references to client anatomy and	
	physiology.	
HLTWHS002	Follow safe work practices for direct client care	
	This unit describes the skills and knowledge required for a worker	
	to participate in safe work practices to ensure their own health and	
	safety, and that of others in work environments that involve caring	
	directly for clients. It has a focus on maintaining safety of the	
	worker, the people being supported and other community members.	
	This unit applies to all workers who require knowledge of workplace	
	health and safety (WHS) to carry out their own work, in both	
	centre-based and home-based service provision.	





	ELECTIVE UNITS OF COMPETENCE			
(Select 3 of units from the list below – please note 1 unit can be selected from any endorsed				
Training Package or accredited course if relevant to the work outcome)				
CHCAGE002	Implement falls prevention strategies			
	This unit describes the skills and knowledge required to work in	_		
	partnership with older people and their carer/s to implement			
	strategies to minimise the risk of falls.			
	This unit applies to support workers in a residential or community			
	context. Work performed requires some discretion and judgement			
	and may be carried out under regular direct or indirect			
	supervision.			
HLTAID011	Provide first aid			
	This unit describes the skills and knowledge required to provide a			
	first aid response to a casualty inline with first aid guidelines			
	determined by the Australian Resuscitation Council (ARC) and			
	other Australian national peak clinical bodies.			
	The unit applies to all persons who may be required to provide a			
	first aid response in a range of situations, including community			
	and workplace settings.			
	Specific licensing /regulatory requirements relating to this			
	competency, including requirements for refresher training should			
	be obtained from the relevant national/state/territory Work			
	Health and Safety Regulatory Authorities.			
HLTHPS006	Assist clients with medication			
	This unit describes the skills and knowledge required to prepare for			
	and provide medication assistance, and complete medication			
	documentation. It also involves supporting a client to self-			
	administer medication.			
	This unit applies to community services and health workers with			
	authority in their state or territory to assist with the			
	administration of medication.			
HLTWHS003	Maintain work health and safety			
	This unit describes the skills and knowledge required to implement			
	and monitor work health and safety (WHS) policies, procedures			
	and work practices as part of a small work team.			
	This unit applies to workers who have a key role in maintaining			
	WHS in an organisation, including duty of care for other workers.			
HLTAAP002	Confirm physical health status			
	This unit describes the skills and knowledge required to obtain and			
	interpret information about client health status and to check a			
	client's physical health. It requires a detailed knowledge of			
	anatomy and physiology.			
	This unit applies to individuals working directly with clients and			
	who assist in the provision of health care services. Some disciplines			
	may be subject to state/territory regulatory determination			
	regarding delegation and supervision.			
BSBMGT401	Show leadership in the workplace			
	This unit describes the skills and knowledge required to lead teams	_		
	and individuals by modelling high standards of conduct to reflect			
	the organisation's standards and values.			





	It applies to individuals who are making the transition from being a team member to taking responsibility for the work and performance of others and providing the first level of leadership within the organisation. These managers have a strong influence	
	on the work culture, values and ethics of the teams they supervise.	
TAEDEL404A	Mentor in the workplace This unit describes the skills and knowledge required to establish and develop a professional mentoring relationship with an individual in a workplace. It applies to workplace supervisors or other work colleagues who work under limited supervision and who have responsibility for mentoring one or more individuals in the workplace. This may include, but is not limited to, those who mentor an apprentice or trainee employed by, or undertaking a work placement within, an organisation.	