



# Upcoming Training Programs

Classroom Dates	Program Name	Location
Ongoing Intakes	*BSB30120 Certificate III in Business	Young Parents Hub, 2A Amy Close, Wyong
26th April - 7th September	**CHC33015 Certificate III Individual Support (Ageing) EMPLOYMENT PROGRAM	Killarney Court, Killarney Vale
On request	One on one computer training – basic to intermediate	Gosford and Wyong locations or onsite in workplaces

**We are accepting rolling starts for the BSB30120 Certificate III in Business qualification, which means you can start training when it suits you!**

**Call ET Australia today on 4323 1233 or email us at [training@etaustralia.com](mailto:training@etaustralia.com) to apply.**

\*\*Training under JobTrainer is fee-free and fully funded by the NSW and Commonwealth governments

\*This training is subsidised by the NSW Government Eligibility Criteria Applies.

### WHAT'S INSIDE THIS ISSUE:

Upcoming Training Programs - 1

Business Development Corner - 2

Bianca's journey to a career in aged care - 4

Meet the Trainer - Lynda Kelliher - 5

The results are in - VET Outcomes Survey - 6

Aged Care Trainer -Career Opportunity - 7



# Business

# Development Corner

ET Australia Training College's Business Development team has been extremely busy since returning to work for 2022.

This year, we have already seen three classes start across aged care, disability, and business and many students commence self-paced programs. We have another nine training programs on our calendar for the remainder of the year.

Like much of our world these days, the pandemic has brought change to ET Australia. The main difference is that we have more funding and more flexibility. Our doors have remained open (sometimes virtually), and we have continued to train over the last two years. Our mission to support our community into employment through training has never been truer as we work with employers from the Peninsula to Lake Haven to fill entry-level roles and upskill existing staff.

Recent funding changes have allowed us to offer many people training at \*no cost, while this time last year some students would have paid a student fee of up to \$2320 for a Certificate IV and up to \$1750 for a Certificate III. If you are seeking to upskill in your current role, now is certainly the time to do it!

In the traineeship space, the "Boosting Apprenticeship Commencements" wage subsidy is due to end in just a few weeks' time. The subsidy has seen an increase in trainee numbers for ET Australia Training College and the region. The subsidy is a portion of the governments COVID-19 relief package and offers subsidies to eligible employers covering up to 50% of their trainee's wage for the first 12 months of employment.

The influx of employers wanting to take advantage of this subsidy has meant more local jobs are available for our community. If an employer chooses to take advantage of our free recruitment services, our staff can assist the employer to find the right person for the vacancy.

I am always happy to talk to potential students, employers or trainees about our services and answer any questions you may have. If you are seeking information to determine if a trainee is the right fit for your business, or you are looking for a traineeship, to upskill or to study in the classroom in the aged care, disability or business services space, feel free to give me call on [0411 988 102](tel:0411988102) or email [dana.mahia@etaustralia.com](mailto:dana.mahia@etaustralia.com).

**Dana Mahia,**  
**ET Australia, Business Development Manager**



\*Training under JobTrainer is fee-free and fully funded by the NSW and Commonwealth governments.

# Scale Up Your Business Skills

**It's not too late to start your business course!**

We are now doing rolling starts for our BSB30120 Certificate III in Business qualification, meaning you can apply for the program when the time is right for you!

This training program is perfect for anyone looking to develop their skills, confidence and employability for a career in business services.

**Contact us to find out more.**

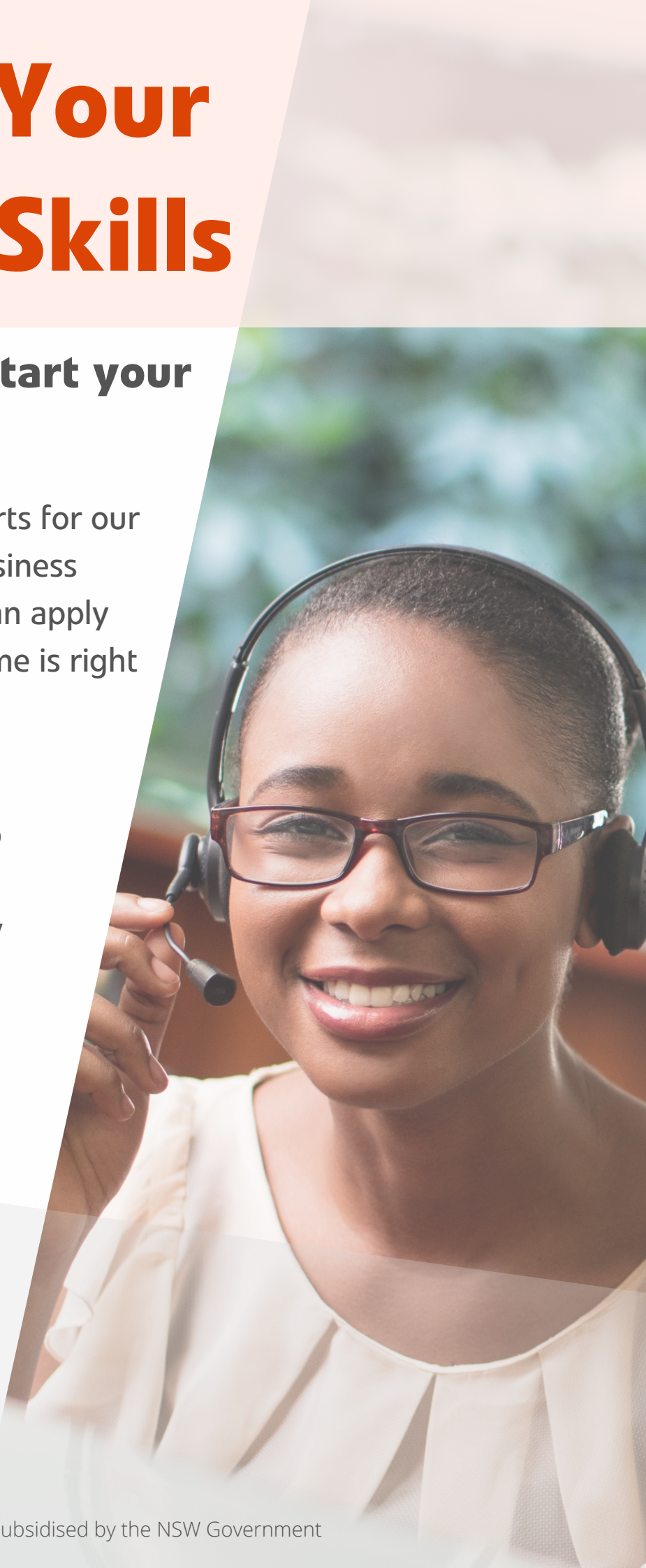


**02 4323 1233**

**[www.etaustralia.com](http://www.etaustralia.com)**

**[/trainingcollege](http://trainingcollege)**

This Training is subsidised by the NSW Government



# Bianca's journey to a career in aged care

As a teenager, Bianca had dreams of becoming a nurse and working with the elderly. Her Italian heritage meant that within her family, she was taught to hold elderly community members in high regard and treat them with great respect.

When she saw an ad for ET Australia on Facebook, she felt it was the perfect opportunity to start her career and give back to a community in need of more quality workers.

As a young mum, who started her family early in life, Bianca found starting a career prior to 2021 quite difficult. Whilst she never forgot her dream, her priority was providing care for her children and supporting her family. Thankfully, after enquiring about the Certificate III in Individual Support (Ageing) with ET Australia, Bianca was able to get the ball rolling on something she had been wanting to do for a long time. During her course, Bianca was able to utilise the childcare

services at 'Narnia Young Parents', which exists to provide a supportive partnership for parents who are studying at the Young Parents Hub in Wyong. Together with the support of her husband, she was able to achieve the CHC33015 Certificate III in Individual Support (Ageing) qualification through ET Australia.

She now has a job with the facility she completed her work placement in and is furthering her education in this industry as part of her role.

**"I now have my dream job that I had dreamt of since I was as a teenager, and it will financially support my husband, myself and our three kids."**



When asked what her learning experience was like at ET Australia, Bianca said;

**"Everyone was kind and so helpful when I needed it the most. Our Trainer Tracy was beyond helpful and amazing. I cannot speak more highly of her I really appreciate everything she has done for me to help me succeed."**

Bianca is now planning for the future, and by remaining in stable employment, she and her partner plan to start saving and buy their first home. But she isn't stopping there. Her plans have only become bigger, with hopes to take the kids on a holiday to a dream destination. All made possible by following her own dreams.

# Meet The Trainer

## - Lynda Kelliher

Lynda joined ET Australia as our newest aged care Trainer in December 2021.

Lynda, ET Australia Training College's newest aged care Trainer discovered her love for teaching when she was working in her first job as a dance teacher. Lynda owned her own studio where she taught tap dancing and loved encouraging and watching the students perform at concerts and exams.

Lynda's next venture took her travelling overseas, where she lived in England and Tenerife and managed one of the busiest pubs in London. Over the next few years, Lynda explored working in several different industries including finance before landing in retail where she worked for 19 years while raising her twin girls.

When her daughters went to high school, Lynda found herself looking for something different to do, and won a scholarship to study a CHC33015 Certificate III in Individual Support (Aged Care) qualification. While she studied, Lynda undertook work placement at the Woodport Retirement Village in Erina and to her delight was offered a job. For nine years, Lynda worked extremely hard and put everything she had into the aged care industry. After working in the same role for many years, Lynda realised she wanted to do

more and made the decision to complete the Medication Unit which allowed her to become a medicator. As a medicator, Lynda spent more one on one time with the residents which helped her build a relationship of trust and friendships.

During her time at Woodport, Lynda also became the Work Health and Safety Representative and learnt all about workplace policy and procedure. As a WHS Rep, Lynda was a mentor to all the new staff, taking them on their orientation and helping them settle into their new career and the culture at Woodport. In this role, Lynda saw the need for staff to be appreciated and awarded and was determined to make a positive change. As a result, Lynda started and became the president of the social club, which rewarded staff on a weekly and monthly basis, which really lifted morale and contributed positively to the workplace culture.



Lynda and her favourite resident from Woodport.



Lynda Teaching Her Aged Care Students

Lynda's peers recognised her hard work, and as a result she was chosen by management to receive the Value Champion award. This award is often awarded to RN's and as the only care service employee to receive this award, Lynda felt extremely proud.

As her daughters finished high school, Lynda found the time to study and completed a training and assessment qualification. This qualification allowed Lynda the opportunity to combine her love for teaching and passion for aged care into a new role as a Trainer and Assessor. In late 2021, ET Australia Training College began searching for a new aged care Trainer and Assessor and after meeting Lynda, knew she would be a valuable member of the team. Lynda has now started training her first aged care class and is loving her new role.

# The results are in!

VET Outcomes Survey results show improvement after one of the toughest years yet

Each year an annual survey of VET students called the National Students Outcomes Survey is conducted. The results of the recent survey provide a summary of the outcomes and satisfaction of students who completed nationally recognised vocational education and training (VET) during 2020.

Along with many other organisations, in 2020, ET Australia encountered COVID 19 related challenges and had to quickly adapt to COVID 19 safe business practices which included transitioning to online learning. Switching to online learning was a new experience for both trainers and students, with many students preferring the in-class support received from their trainer, support officer and classmates.



Despite the circumstances, 100% of students were satisfied with the support they received from ET Australia Training College during that time. Even after confronting the challenges of a tough year, ET Australia Training College was able to maintain and deliver quality training with over 95% of students saying they were satisfied with their training overall.

ET Australia exists to provide students with the skills to be successful with employment. In 2020, 88.3% of students commenced their study for employment-related reasons and 90% of students achieved their reason for completing the training.

Read the [VET Student Outcomes Report here](#).



# Employment Opportunity

## Aged Care Trainer and Assessor

ET Australia is a Central Coast based Registered Training Organisation (RTO), we help individuals reach their potential. We know that not everybody learns in the same way, so through our structured process from enrolment through to the finalisation of training, we work with and interact with our students as individuals.

ET Australia has a strong focus on diversity and fosters a respectful and supportive environment for students and staff. In the last 12 months, we enrolled 434 students, including Aboriginal and Torres Strait Islander people. We are expecting to achieve comparable results in the next 12-month period.

As part of our aged care team, you'll help us train students on how to be quality and great care support workers.

You'll be responsible for producing industry sought after student graduates, who can embark on a career in aged care and make a positive difference.

Deliver accredited training and carry out assessments in a classroom or workplace setting to prepare students for entry-level work in the aged care sector.

Visit workplaces to provide onsite training and carry out assessments, working with our valued local employers.

Provide expert industry input to further improve our already developed training and assessment materials.

Work closely with our team of aged care Trainers and Assessors and employers to maintain the high standards we strive to achieve.

Please forward a current resume and a cover letter to:

**[recruitment@etaustralia.com](mailto:recruitment@etaustralia.com)**



**02 4323 1233**

**[recruitment@etaustralia.com](mailto:recruitment@etaustralia.com)**

**125 Donnison Street, Gosford  
NSW 2250**



For more information about the recruitment, please visit:

**[etaustralia.com/et-australias-recruitment-process-2021/](https://etaustralia.com/et-australias-recruitment-process-2021/)**

